

# Psychiatric Residential Treatment Facility (PRTF) training



# Credentialing

- To become a credentialed provider with Healthy Blue, please contact Scott Timmons at [scott.timmons@bluechoicesc.com](mailto:scott.timmons@bluechoicesc.com).
- If you are planning to bill for ancillary services provided internally (as opposed to sending patients out to receive services), please ensure that your ancillary providers are credentialed with Healthy Blue.
  - Note, to bill for services ancillary providers render, each practitioner must have their own NPI number.

# ***Behavioral Health PRTF Prior Authorization (PA) Form***

- Members who have a current PA as of July 1 will have it honored by Healthy Blue until July 31 regardless of the dates of authorization.
- The processing of PA requests is five calendar days.
- For questions regarding the status of PA requests, contact Utilization Management (UM) at **866-902-1689, option 3.**

# Behavioral Health PRTF PA Form (cont.)

To obtain the form, visit [www.HealthyBlueSC.com](http://www.HealthyBlueSC.com) and select **Providers**.

**Behavioral Health Psychiatric Residential Treatment Facilities Prior Authorization Form**

Please fax this form to 877-664-1499 before admission. If you have questions, please contact BlueChoice HealthPlan Medicaid at 866-902-1689, option 3.

Today's date:		
<b>Contact information</b>		
Member name:	Member ID or reference number:	Member date of birth:
Member address:		Member phone number:
For child/adolescent, name of parent/guardian:		Primary spoken language:
Facility/provider submitting clinical review:		Requested psychiatric residential treatment facility (PRTF):
PRTF address:	PRTF phone/fax:	PRTF NP/PTIN:
Requested PRTF admit date:		Member's current location:
Can member return to current location? (if applicable):		
Attending MD at PRTF:		Clinician or doctor's phone number:
Person completing form:		Phone number of person completing form:
Please note that a valid Certificate of Need (CON) is needed at the time of admission.		
Diagnosis (psychiatric, chemical dependency and medical)		

BlueChoice HealthPlan is an independent licensee of the Blue Cross and Blue Shield Association. BlueChoice HealthPlan has contracted with Amerigroup Partnership Plan, LLC, an independent company, for services to support administration of Healthy Connections. To report fraud, call our confidential Fraud Hotline at 877-725-2702. You may also call the South Carolina Department of Health and Human Services Fraud Hotline at 800-364-3224 or email [fraud@scdhhs.gov](mailto:fraud@scdhhs.gov). BSCOPE-0003-17 April 2017

# Claim submission

- PRTF services should be filed on a *UB-04 Claim Form* using revenue codes. Ancillary services should be filed on a *CMS-1500 Claim Form* using CPT codes.
- Claims can be submitted electronically through a vendor.
  - Our electronic vendor number is 00403.
- Paper claims should be mailed to the following address:  
Healthy Blue  
Attn: Claims  
P.O. Box 100124  
Columbia, SC 29202

# Claim submission (cont.)

- Note, we **do not** currently accept claim submissions via our website.
  - This option will be available later this year through the Availity Portal.
  - Providers will receive information on how to enroll for the Availity Portal via email, provider bulletin and/or fax blast.

# Codes and provider specialties

- PRTF providers should utilize the following revenue codes: 120, 124 and 154.
- Therapeutic home time should be billed using revenue code 183.
  - Note, this is a 14-day time period in which the member can return home but services can be billed by the PRTF.
  - For members that change plans or PRTFs:  
To determine the number of therapeutic home time hours the member has accrued during their stay, email the South Carolina Department of Health and Human Services Behavioral Health division.

# PRTF services

Included in the PRTF rate:	Excluded from the PRTF rate (billed outside of the rate):
<ul style="list-style-type: none"><li>• Finger stick blood tests for insulin</li><li>• Inter-muscle insulin injections</li><li>• Fracture splinting</li><li>• Administration of nebulizer treatment</li><li>• Initiation of CPR</li><li>• Initiation of oxygen while waiting for an ambulance</li></ul>	<ul style="list-style-type: none"><li>• Veni-punctures to take blood samples</li><li>• Routing labs for medication management (via ordering physician)</li><li>• ASD services (Note, these services are not included in the current room and board rates of the PRTF.)</li></ul>



# Care coordination

- **Healthy Blue supports members in treatment and assists in discharge planning.**
- Since discharge planning starts at admission, community providers should be notified and on deck for when improvement indicates an upcoming discharge.
- We have a team of licensed behavioral health case managers who participate in care coordination meetings with your facility and can assist in supporting the member upon discharge.
- Please notify Wendy Graham (via phone or email) regarding member care coordination treatment meetings.

# Contacts

<b>PA:</b>	UM: <ul style="list-style-type: none"><li>• Phone: <b>866-902-1689, option 3</b></li><li>• Fax: <b>800-823-5520</b></li></ul>
<b>Point of contact:</b>	Wendy Graham Behavioral health services manager <b>803-382-5383</b> wendy.graham@amerigroup.com
<b>Education:</b>	Ty Westbrook Provider relations consultant <b>803-264-1414</b> ty.r.westbrook@bluechoicesc.com

# Thank you

## **[www.HealthyBlueSC.com](http://www.HealthyBlueSC.com)**

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