

## 2021 Healthy Blue annual provider training

### **Will the presentation used during the 2021 Healthy Blue annual provider training be available online?**

Yes, the presentation will be added to the website (visit [www.HealthyBlueSC.com](http://www.HealthyBlueSC.com) and select **Providers**) at the end of the training cycle (around the end of the month). We will notify you once the presentation is posted.

### **Are we required to submit the 8P modifier for sports physicals?**

Yes, for sports physicals, you should bill CPT<sup>®</sup> code 99212, diagnosis code Z02.5, and modifier 8P.

### **How can we learn more about other lines of business?**

Our 2022 Annual Provider Summit begins November 30, 2021, and will run through December 16, 2021. All sessions are from 9 a.m. to 1 p.m., but the topics will vary. See the below links.

Scheduled topics:

[https://www.southcarolinablues.com/web/public/brands/sc/providers/news-and-events/current-News/2021-news/upcoming-2022-annual-provider-summit/\\*](https://www.southcarolinablues.com/web/public/brands/sc/providers/news-and-events/current-News/2021-news/upcoming-2022-annual-provider-summit/*)

Sign up:

[https://www.southcarolinablues.com/web/public/brands/sc/providers/news-and-events/palmetto-provider-university-trainings/\\*](https://www.southcarolinablues.com/web/public/brands/sc/providers/news-and-events/palmetto-provider-university-trainings/*)

*Note: You can sign up for multiple days.*

### **When will the new provider enrollment tool be implemented?**

Currently, implementation is set for the end of quarter one in 2022; however, we will be sure to keep you informed of any changes.

### **How do we sign up for the BlueBlast?**

To sign up for the BlueBlast from Healthy Blue, access [www.HealthyBlueSC.com](http://www.HealthyBlueSC.com) and select **Providers**.

### **What is the correct email address for HEDIS<sup>®</sup> medical records?**

The email address is [HEDIS\\_SC@Amerigroup.com](mailto:HEDIS_SC@Amerigroup.com).

### **For the 90-day provider validation requirement, will you notify us when it's time to make the update?**

No, we will not notify you. However, do keep in mind that validations should be completed using M.D. Checkup (located in My Insurance Manager<sup>SM</sup>) and will be determined based on the number of days since the last validation was made.

HEDIS<sup>®</sup> is a registered trademark of the National Committee for Quality Assurance (NCQA).

### **[www.HealthyBlueSC.com](http://www.HealthyBlueSC.com)**

BlueChoice HealthPlan is an independent licensee of the Blue Cross and Blue Shield Association. BlueChoice HealthPlan has contracted with Amerigroup Partnership Plan, LLC, an independent company, for services to support administration of Healthy Connections.

To report fraud, call our confidential Fraud Hotline at **877-725-2702**. You may also call the South Carolina Department of Health and Human Services Fraud Hotline at **888-364-3224** or email [fraudres@scdhhs.gov](mailto:fraudres@scdhhs.gov).

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**Who is eligible for the well-child quality incentive (G9153)?**

- Well-infant visits for members 1 to 15 months of age
- Well-child visits for members 3 to 6 years of age
- Adolescent well-child visits for members 12 to 20 years of age

For more information, please refer to the Quality Incentive Program by accessing [www.HealthyBlueSC.com](http://www.HealthyBlueSC.com) and selecting **Providers**.

**How can we submit corrected claims electronically?**

Corrected claims can be submitted through Availity. Availity, LLC is an independent company providing administrative support services on behalf of BlueChoice HealthPlan. After accessing Availity, select **Claims & Payments**, and select **Replacement of Prior Claim** from the *Claim Type* dropdown list.