

Gaps in Care Report

The Health Plan Effectiveness Data and Information Set (HEDIS[®]) was developed and is maintained by the National Committee for Quality Assurance (NCQA). HEDIS measures are used to compare the care provided to members assigned. HEDIS is the most widely used set of health care performance measures in the United States.

Healthy Blue continues to provide monthly Gaps in Care Reports with opportunities where we can assist providers with closing gaps. In an effort to optimize the 2020 HEDIS outcomes, the Door Knock program has been implemented for members with a mental health diagnosis who haven't yet completed a blood test. Healthy Blue will review the Gaps in Care Report and bring a goodie bag to eligible members. Any efforts where Healthy Blue has been successful will also be shared with their assigned provider.

Please feel free to contact the Quality team at hedis_sc@amerigroup.com if you have questions with the reports or the Door Knock program. Thank you for everything you do to serve our Healthy Blue members!

HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

www.HealthyBlueSC.com

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