

## Mail order pharmacy reminder

The IngenioRx Home Delivery Pharmacy provides all Healthy Connections members the opportunity to have prescriptions delivered to their home, free of charge. IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of Healthy Blue. Benefits include:

- **Safety:** In light of COVID-19, having medications delivered directly to a member's home is a safer option than visiting the pharmacy.
- **Convenience:** IngenioRx is a convenient alternative for members with transportation difficulties or mobility limitations.
- **Extended-day supply:** Healthy Connections members can receive a 90-day supply at mail order on certain medications in the following drug categories: hypertension, oral diabetes, cholesterol and asthma. All other maintenance medications are limited to 31-day supply.
- **Easy order refills:** Members can refill prescriptions by calling the IngenioRx Pharmacy Member Services number on the back of their ID card or online by visiting [www.HealthyBlueSC.com](http://www.HealthyBlueSC.com) and selecting **Benefits**.
- **Speaking with a pharmacist:** Members can speak directly with a pharmacist with any medication questions.

You can send prescriptions to the IngenioRx Home Delivery Pharmacy three ways:

- ePrescribe: Search for IngenioRx Home Delivery Pharmacy in your ePrescribing platform
- Fax: **1-800-378-0323**
- Phone: **1-833-203-1742**

[www.HealthyBlueSC.com](http://www.HealthyBlueSC.com)

BlueChoice HealthPlan is an independent licensee of the Blue Cross and Blue Shield Association. BlueChoice HealthPlan has contracted with Amerigroup Partnership Plan, LLC, an independent company, for services to support administration of Healthy Connections.

To report fraud, call our confidential Fraud Hotline at **877-725-2702**. You may also call the South Carolina Department of Health and Human Services Fraud Hotline at **888-364-3224** or email [fraudres@scdhs.gov](mailto:fraudres@scdhs.gov).

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