

Voluntary recall of Philips Respironics CPAP machine, BiPAP machine, and ventilators

On June 14, 2021, Philips Respironics issued a voluntary recall on specific brands of their continuous positive airway pressure (CPAP) machines, bilevel positive airway pressure (BiPAP) machines, and ventilators. Philips Respironics is an independent company providing medical devices on behalf of BlueChoice HealthPlan. Philips Respironics has established a registration process that allows patients, users, or caregivers to look up their device's serial number and initiate a claim if their unit is affected. To view the recall information and register your device, use the following link: <https://www.usa.philips.com/healthcare/e/sleep/communications/src-update>.*

Members may also call Philips Respironics at **877-907-7508** with questions. We highly recommend that devices be registered to appropriately identify all recalled units and so that impacted patients, users and caregivers receive the most up to date information from Philips Respironics.

* This link leads to a third-party site. That organization is solely responsible for the contents and privacy policies on its site.

www.HealthyBlueSC.com

BlueChoice HealthPlan is an independent licensee of the Blue Cross and Blue Shield Association. BlueChoice HealthPlan has contracted with Amerigroup Partnership Plan, LLC, an independent company, for services to support administration of Healthy Connections.

To report fraud, call our confidential Fraud Hotline at **877-725-2702**. You may also call the South Carolina Department of Health and Human Services Fraud Hotline at **888-364-3224** or email fraudres@scdhhs.gov.

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