

Medical specialty pharmacy announcement

Healthy Blue is pleased to announce a drug delivery option that enhances medication accessibility to both members and providers. Healthy Blue is contracted with CVS Specialty as a medical specialty pharmacy (MSP). CVS is an independent company providing pharmacy services on behalf of BlueChoice HealthPlan. Our MSP pharmacy can deliver medication that is covered under the medical benefit to your office for administration to the patient.

Arrange a delivery

To set up this delivery, please choose one of the following:

- **Phone:** You may call **877-254-0015** and you will be transferred to a Pharmacist for a verbal prescription order. Please plan to provide your patient's Healthy Blue ID located on their ID card. Staff will obtain additional information necessary to support the delivery of the medication, including the need by date. Please allow up to 10 days for processing and shipping. If it is an urgent medication and the need by date is less than 7 days from the order date, please indicate this, so the order can be expedited. The staff will then phone your patient to obtain patient consent as needed to support the delivery of the medication to your office. Once all necessary information is obtained for shipping, the staff will call your office to confirm delivery.
- **Fax:** You may also fax prescription orders to **866-336-8479** and a staff member will call your office to obtain additional information necessary to support the delivery of the medication as described above.
- To check on prescription order status, call **877-254-0015**.

Prior authorization reminder

As a reminder, some medications require prior authorization before they can be paid. Please review the precertification tool for a listing of covered drugs and any associated requirements available at www.HealthyBlueSC.com and select **Providers**. If prior authorization is required, you may request a prior authorization by phone, fax, or electronically.

- Phone: **844-410-6890**
- Fax: **844-512-7027**
- Electronically: www.HealthyBlueSC.com and select **Providers**.

To ensure timely review of the prior authorization, please include the servicing medical specialty pharmacy and provider name during the prior authorization intake.

For details on how to request prior authorization or regarding the status of a patient's prior authorization, please logon at www.HealthyBlueSC.com and select **Providers**.

We are hopeful that this additional drug delivery option will be beneficial to both you and the members that you serve. If you have any questions regarding this drug delivery option, call us at **866-757-8286**.

www.HealthyBlueSC.com

BlueChoice HealthPlan is an independent licensee of the Blue Cross and Blue Shield Association. BlueChoice HealthPlan has contracted with Amerigroup Partnership Plan, LLC, an independent company, for services to support administration of Healthy Connections.

To report fraud, call our confidential Fraud Hotline at **877-725-2702**. You may also call the South Carolina Department of Health and Human Services Fraud Hotline at **888-364-3224** or email fraudres@scdhhs.gov.

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